

Electrolux second floor guarantee



Selected new Electrolux washers shown below that are purchased between November 1, 2009 and April 30, 2010 from participating authorized dealers are eligible for this money back guarantee if the washer proves to be unsuitable for 2nd floor installation. Unsuitability is constituted by a customer certification that there is washer movement in excess of 1 inch after the washer (and pedestal if applicable) is shown to be level front to back and side to side; installed according to local approved building codes and has been run a minimum of ten (10) cycles.

Second Floor Guarantee Claim Form

Check Models Purchased

WASHERS

EIFLW55HIW
 EIFLW55HMB
 EWFLW65HTS
 EIFLS55IIW
 EIFLS55IMB
 EIFLS55IRR

WASHERS

EWFLS65IIW
 EWFLS65IMB
 EWFLS65IRR
 EWFLS65ISS
 EWFLS65ITS
 EIFLW55IKG

WASHERS

EIFLW55IRR
 EWFLW65HIW
 EWFLW65IMB
 EWFLW65IRR
 EWFLW65HSS

Check if New Construction

LAST NAME

ADDRESS

STATE ZIP -

DEALER

EMAIL

FIRST NAME

CITY

DAYTIME PHONE () -

DATE PURCHASED - -

*See Instructions at right for further details.

SECOND FLOOR GUARANTEE CLAIM FORM INSTRUCTIONS

Money Back Procedures in 4 Easy Steps*:

1. Retain sales receipt and second floor guarantee form.
2. Contact servicer for vibration check and installation verification.
3. If your washer is not suitable for the 2nd floor, notify the dealer to invoke guarantee by presenting the original purchase receipt to the dealer from whom the appliances were purchased within 30 days of purchase installation; (ii) service report certifying that the washer (and pedestal if applicable) are level front to back and side to side and was installed according to local approved building codes. The 2nd Floor Vibration Guarantee is null and void unless installation is completed properly.
4. Complete Dealer Claim form.

PLEASE KEEP A COPY OF YOUR SALES RECEIPT, THIS FORM AND ALL INSTALLATION DOCUMENTS FOR YOUR RECORDS. Selected new Electrolux washers shown above that are purchased between November 1, 2009 and April 30, 2010 from participating authorized dealers are eligible for this money back guarantee if the washer proves to be unsuitable for 2nd floor installation. Unsuitability is constituted by a customer certification that there is washer movement in excess of 1 inch after the washer (and pedestal if applicable) is shown to be level front to back and side to side; installed according to local approved building codes and has been run a minimum of ten (10) cycles. No substitution of other models is permitted. This offer applies only to the purchase price plus sales tax paid for the eligible washer and corresponding Electrolux dryer, if purchased at the same time, and does not include additional fees or charges that may have applied to your original purchase such as finance, shipping, delivery, installation or appliance removal charges. Additional charges for de-installation and removal of the Electrolux washer and corresponding Electrolux dryer purchased at the same time for which you invoke the 2nd Floor Vibration Guarantee may apply. This offer may not be used in conjunction with other Electrolux offers. If you determine that your washer purchase is unsuitable, as set forth herein, (i) present the original purchase receipt to the dealer from whom the appliances were purchased within 30 days of purchase installation; (ii) contact Electrolux to schedule a service call to verify proper installation. This guarantee is VOID in the event your appliance is not returned to your dealer within 30 days of refund and Electrolux and/or dealer reserves the right to recoup refund for failure to return. If you purchased your appliance(s) as part of a new home construction or remodeling project, you may invoke your 2nd Floor Vibration Guarantee within 30 days of the delivery date of your appliances or new home construction closing date provided that in NO EVENT shall that date be more than 180 days after the appliance purchase date, provided the appliance purchase receipt was originally generated and dated within the program period (November 1, 2009 - April 30, 2010). Inquiries about this guarantee can be made in writing to the address above or by calling 1-866-727-0582, or by going to www.electroluxrebates.com. Offer applies to retail customer purchasing through participating authorized retail dealers only. Contact your local dealer to determine participation in the 2nd Floor Vibration Guarantee. This offer is applicable to individual sales only for personal household use. Bulk or multi unit sales to apartments, condominiums, subdivisions, and wholesalers do not qualify. Only one claim per household is eligible for this offer. This guarantee is non-transferable. Completed materials will not be returned. Owner warranty registration card, if mailed with this 2nd Floor Vibration Guarantee Claim Form, will be submitted to the service company on your behalf. Owner Warranty is neither expanded nor superseded by this second floor vibration guarantee, which guarantee is available for a limited time only as set forth herein. Electrolux is not responsible for lost, late or misdirected mail. Void where prohibited, taxed or otherwise restricted by law. Offer good only in 48 contiguous United States and the District of Columbia.